

740 North Commercial St., Manchester, NH 03101

Scott R. Anderson Manager, Rates

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April 11, 2024

Daniel C. Goldner, Chairman New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301

Re: 1st Quarter 2024 Customer Migration Report

Dear Chairman Goldner,

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 1st quarter of 2024. This report is being filed electronically with the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

Scott R. Anderson

Scott R. Anderson Manager, Rates

Attachments: cc: T. Frantz, NHDOE D. Kreis, NHOCA

Eversource Energy - New Hampshire Migration of Customers To and From the Competitive Energy Supply Market 2024 Quarter 1 Report to the New Hampshire Public Utilities Commission

		Customers Rec	eiving				
	Energ	y Service From the C	ompetitive Market	Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
					% of Customers		%of Kilowatt-hours
	Number of	Total	Estimated Demand at the	Total	Not Billed for PSNH's	Total KWH	Not Billed for PSNH's
	Customers Not	Kilowatt-hours	Time of PSNH's System Peak	Customers	Energy Service as a	Delivered To All	Energy Service as a
	Billed for PSNH's	Delivered	Reported to the ISO-NE	Taking Delivery	% of Total Customers*	Customers	% of Total KWH
	Energy Service	(KWH)	(KW)	Service	Col (1) / Col (4)	(KWH)	Col (2) / Col (6)
January							
Residential	159,409	116,336,374		458,077	34.80%	320,177,105	36.34%
Small C&I Rate G	37,225	95,360,811		79,336	46.92%	140,244,405	68.00%
Medium C&I Rate GV	1,342	129,848,883		1,482	90.55%	136,333,815	95.24%
Large C&I Rate LG	114	92,121,223		119	95.80%	97,013,833	94.96%
Street Lighting	<u>609</u>	767,959		727	<u>83.77%</u>	1,049,036	73.21%
Total	198,699	434,435,250	686,646	539,741	36.81%	694,818,195	62.53%
<u>February</u>							
Residential	158,825	109,110,385		458,577	34.63%	304,954,504	35.78%
Small C&I Rate G	37,418	94,815,032		79,516	47.06%	139,862,064	67.79%
Medium C&I Rate GV	1,354	125,886,416		1.486	91.12%	131,526,162	95.71%
Large C&I Rate LG	113	88,695,700		125	90.40%	92,834,163	95.54%
Street Lighting	<u>421</u>	637,736		726	<u>57.99%</u>	874,392	<u>72.93%</u>
Total	198,131	419,145,269	701,064	540,430	36.66%	670,051,284	62.55%
<u>March</u>							
Residential	155,300	99,735,961		458,495	33.87%	283,549,169	35.17%
Small C&I Rate G	37,179	92,970,490		79,538	46.74%	136,102,259	68.31%
Medium C&I Rate GV	1,346	120,993,708		1,479	91.01%	126,452,324	95.68%
Large C&I Rate LG	113	87,902,142		116	97.41%	87,976,859	99.92%
Street Lighting	<u>450</u>	<u>620,039</u>		728	<u>61.81%</u>	850,949	<u>72.86%</u>
Total	194,388	402,222,340	626,997	540,356	35.97%	634,931,560	63.35%

*"Total Customers" refers to all customers taking Delivery Service.